

How to connect your remote to your fire

- 1) Firstly, please ensure the rocker switch is set to the ON position.
- 2) On the fire near the manual buttons, you will see the word RESET in white capital letters. There are two lights and a reset button here. You will need to use a pen nib (or something similar, to press this).
- 3) Keeping the remote close to you, press and hold the reset button until you hear three short beeps from the fire.
- 4) Once you have heard the three short beeps, immediately press the power button on the remote (top right)  and you should hear a fourth, longer beep.
- 5) The remote is now connected to the fire.

If the fire does not beep the fourth, longer time, please repeat steps 1-4.

How to disconnect your remote from the fire

- 1) Firstly, slide the back cover of the remote off and press the reset tab just above the batteries.
- 2) This should disconnect the remote from the fire. To test this, press any buttons on the remote to ensure it does NOT operate the fire. If it still operating the fire, or the fire is beeping in response to you pressing the buttons, keep pressing the reset tab until it has disconnected.
- 3) Now the remote is disconnected, you need to re-connect the remote to the fire by following steps 1 – 4 above.
- 4) Repeat this until the fire connects and the remote controls all functions.

Troubleshooting

- If the remote is lighting up and showing a display, but not controlling the fire – it has become disconnected. Please connect the remote to the fire.
- If the remote is showing no display at all – please insert new batteries. You may need to connect the remote to the fire after changing the batteries.
- For a video on inserting batteries please go to YouTube https://youtube.com/shorts/mC_TYyCzTMg?feature=share
- Please contact us on info@endeavourfires.co.uk with any further issues and we will be happy to help.